



Water

# Fleck 5600SXT Downflow

## Service Manual



### TABLE OF CONTENTS

JOB SPECIFICATION SHEET .....	1
INSTALLATION .....	2
START-UP INSTRUCTIONS .....	2
TIMER FEATURES .....	3
TIMER OPERATION .....	4
MASTER PROGRAMMING MODE CHART .....	5
MASTER PROGRAMMING MODE .....	6
USER PROGRAMMING MODE .....	9
DIAGNOSTIC PROGRAMMING MODE .....	10
CONTROL VALVE ASSEMBLY .....	11
VALVE POWERHEAD ASSEMBLY .....	12
3/4" TURBINE METER ASSEMBLY .....	13
BYPASS VALVE ASSEMBLY (PLASTIC) .....	14
BYPASS VALVE ASSEMBLY (METAL) .....	15
2300 SAFETY BRINE VALVE .....	16
2310 SAFETY BRINE VALVE .....	17
TROUBLESHOOTING .....	18
WATER CONDITIONER FLOW DIAGRAMS .....	20
WIRING DIAGRAM .....	21
SERVICE INSTRUCTIONS .....	22
SERVICE ASSEMBLIES .....	24

### JOB SPECIFICATION SHEET

Job Number: \_\_\_\_\_  
Model Number: \_\_\_\_\_  
Water Hardness: \_\_\_\_\_ ppm or gpg  
Capacity Per Unit: \_\_\_\_\_  
Mineral Tank Size: \_\_\_\_\_ Diameter: \_\_\_\_\_ Height: \_\_\_\_\_  
Salt Setting per Regeneration: \_\_\_\_\_

#### 1. Type of Timer:

- A. 7 Day or 12 Day
- B. Meter Initiated

#### 2. Downflow: Upflow Upflow Variable

#### 3. Meter Size:

- A. 3/4" Std Range (125 - 2,100 gallon setting)
- B. 3/4" Ext Range (625 - 10,625 gallon setting)
- C. 1" Std Range (310 - 5,270 gallon setting)
- D. 1" Ext Range (1,150 - 26,350 gallon setting)
- E. 1-1/2" Std Range (625 - 10,625 gallon setting)
- F. 1-1/2" Ext Range (3,125 - 53,125 gallon setting)
- G. 2" Std Range (1,250 - 21,250 gallon setting)
- H. 2" Ext Range (6,250 - 106,250 gallon setting)
- I. 3" Std Range (3,750 - 63,750 gallon setting)
- J. 3" Ext Range (18,750 - 318,750 gallon setting)
- K. Electronic \_\_\_\_\_ Pulse Count \_\_\_\_\_ Meter Size \_\_\_\_\_

#### 4. System Type:

- A. System #4: 1 Tank, 1 Meter, Immediate, or Delayed Regeneration
- B. System #4: Time Clock
- C. System #4: Twin Tank
- D. System #5: 2-5 Tanks, Interlock Mechanical  
2-4 Tanks, Interlock Electronic  
Meter per unit for Mechanical and Electronic
- E. System #6: 2-5 Tanks, 1 Meter, Series Regeneration, Mechanical  
2-4 Tanks, 1 Meter, Series Regeneration, Electronic
- F. System #7: 2-5 Tanks, 1 Meter, Alternating Regeneration,  
Mechanical  
2 Tanks only, 1 Meter, Alternating Regeneration,  
Electronic
- G. System #9: Electronic Only, 2-4 Tanks, Meter per Valve, Alternating
- H. System #14: Electronic Only, 2-4 Tanks, Meter per Valve. Brings

#### 5. Timer Program Settings:

- A. Backwash: \_\_\_\_\_ Minutes
- B. Brine and Slow Rinse: \_\_\_\_\_ Minutes
- C. Rapid Rinse: \_\_\_\_\_ Minutes
- D. \_\_\_\_\_ Minutes
- E. Pause Time: \_\_\_\_\_ Minutes
- F. Second Backwash: \_\_\_\_\_ Minutes

#### 6. Drain Line Flow Control: \_\_\_\_\_ gpm

#### 7. Brine Line Flow Controller: \_\_\_\_\_ gpm

#### 8. Injector Size#: \_\_\_\_\_

#### 9. Piston Type:

- A. Hard Water Bypass
- B. No Hard Water Bypass

# INSTALLATION

## Water Pressure

A minimum of 20 pounds (1.4 bar) of water pressure is required for regeneration valve to operate effectively.

## Electrical Facilities

An uninterrupted alternating current (A/C) supply is required. Note: Other voltages are available. Please make sure your voltage supply is compatible with your unit before installation.

## Existing Plumbing

Condition of existing plumbing should be free from lime and iron buildup. Piping that is built up heavily with lime and/or iron should be replaced. If piping is clogged with iron, a separate

## Location Of Softener And Drain

The softener should be located close to a drain to prevent air

## By-Pass Valves

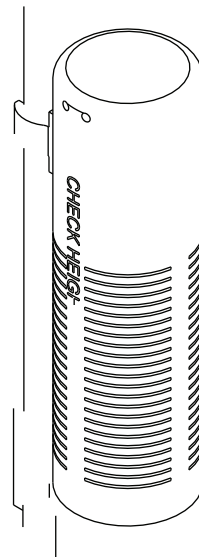
Always provide for the installation of a by-pass valve if unit is not equipped with one.

**CAUTION** Water pressure is not to exceed 125 psi (8.6 bar), water temperature is not to exceed 110°F (43°C), and the unit cannot be subjected to freezing conditions.

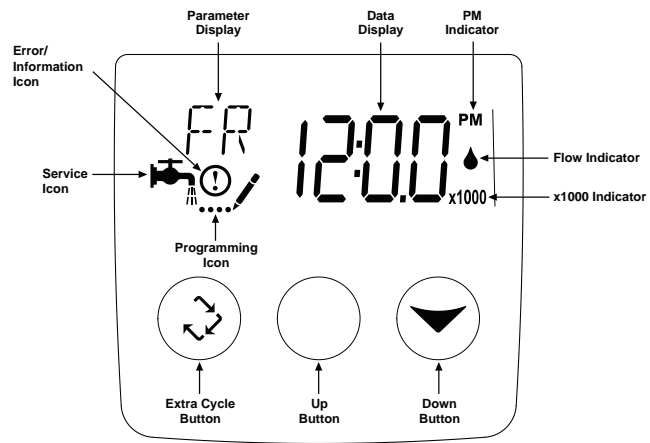
## Installation Instructions

1. Place the softener tank where you want to install the unit
2. During cold weather, the installer should warm the valve to room temperature before operating.
3. All plumbing should be done in accordance with local plumbing codes. The pipe size for residential drain line in excess of 7 gpm (26.5 Lpm) or length in excess of 20' (6 m) require 3/4" (19 mm) drain line. Commercial drain
4. Refer to the dimensional drawing for cutting height of the distributor tube. If there is no dimensional drawing, cut the
5. Lubricate the distributor O-ring seal and tank O-ring seal. Place the main control valve on tank. Note: Only use silicone lubricant.
6. Solder joints near the drain must be done prior to Leave at least 6" (15 cm) between the DLFC and solder joints when soldering pipes that are connected on the DLFC. Failure to do this could cause interior damage to the DLFC.
7. common line.
8. tank and that it is level.
9. Place approximately 1" (25 mm) of water above the grid (Figure 1) in the salt tank. Do not add salt to the brine tank at this time.
10. On units with a by-pass, place in by-pass position. Turn on the main water supply. Open a cold soft water tap nearby and let run a few minutes or until the system is free from foreign material (usually solder) that may have resulted from the installation. Once clean, close the water tap.

11. Slowly place the by-pass in service position and let water open a cold water tap nearby and let run until the air is purged from the unit.
12. Plug unit into an electrical outlet. Note: All electrical connections must be connected according to local codes. Be certain the outlet is uninterrupted.



## TIMER FEATURES



# TIMER OPERATION

## Meter Immediate Control

A meter immediate control measures water usage and regenerates the system as soon as the calculated system capacity is depleted. The control calculates the system capacity by dividing the unit capacity (typically expressed in grains/unit volume) by the feedwater hardness and subtracting the reserve. Meter Immediate systems generally do not use a reserve volume. However, in twin tank systems with soft-water regeneration, the reserve capacity should be set to the volume of water used during regeneration to prevent hard water break-through. A Meter Immediate control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

## Meter Delayed Control

A Meter Delayed Control measures water usage and regenerates the system at the programmed regeneration time after the calculated system capacity is depleted. As with Meter Immediate systems, the control calculates the system capacity by dividing the unit capacity by the feedwater hardness and subtracting the reserve. The reserve should be set to insure that the system delivers treated water between the time the system capacity is depleted and the actual regeneration time. A Meter Delayed control will also start a regeneration cycle at the programmed regeneration time if a number of days equal to the regeneration day override pass before water usage depletes the calculated system capacity.

## Time Clock Delayed Control

A Time Clock Delayed Control regenerates the system on a timed interval. The control will initiate a regeneration cycle at the programmed regeneration time when the number of days since the last regeneration equals the regeneration day override value.

## Day of the Week Control

This control regenerates the system on a weekly schedule. V@^A•&@^A~|^Aa•Aa^, }^Aa}A Tæ•c^!AÜ! [ \*!æ { { a } \*Aa^A•^ccä } \*A each day to either "off" or "on." The control will initiate a regeneration cycle on days that have been set to "on" at the •]^A&a, ^Aa!^\*^)^!æcä [ ]Acä { ^E

## Control Operation During Regeneration

During regeneration, the control displays a special regeneration display. In this display, the control shows the current regeneration step number the valve is advancing to, or has reached, and the time remaining in that step. The step } ~ { à^!Ac@æcäa• ]|æ~•A' æ•@^•A~ }cä|Ac@^AÇæ|Ç^A& [ { ]|^c•Aa!æcä } \*A to this regeneration step position. Once all regeneration steps are complete the valve returns to service and resumes normal operation.

Pressing the Extra Cycle button during a regeneration cycle immediately advances the valve to the next cycle step position and resumes normal step timing.

## Control Operation During Programming

The control only enters the Program Mode with the valve in service. While in the Program Mode, the control continues to operate normally monitoring water usage and keeping all displays up to date. Control programming is stored in memory permanently, eliminating the need for battery backup power.

## Manually Initiating a Regeneration

1. When timer is in service, press the Extra Cycle button for 5 seconds on the main screen.
2. The timer advances to Regeneration Cycle Step #1 (rapid rinse), and begins programmed time count down.
3. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #2 (backwash).
4. Press the Extra Cycle button once to advance valve to Regeneration Cycle Step #3 (brine draw & slow rinse).
5. Press the Extra Cycle button once to advance valve to Ü^\*^)^!æcä [ ]ÄÖ^&|^AÜc^]ÄA!AÇa!a }^A^, ||DÈ
6. Press the Extra Cycle button once more to advance the valve back to in service.

**NOTE: If the unit is a filter or up flow, the cycle step order may change.**

**NOTE: A queued regeneration can be initiated by pressing the Extra Cycle button. To clear a queued regeneration, press the Extra Cycle button again to cancel. If regeneration occurs for any reason prior to the delayed regeneration time, the manual regeneration request shall be cleared.**

## Control Operation During A Power Failure

V@^AÜYVÄa}&|^Aa•Aa}c^!æ|A [ , ^!Aaæ&v~}ÉÄQ}Ac@^A^Ç^}cÄ[-A] [ , ^!A failure, the control shifts into a power-saving mode. The control stops monitoring water usage, and the display and motor shut down, but it continues to keep track of the time and day for a minimum of 48 hours.

V@^A•^•c^ { A& [ } , \*~!æcä [ ]A•^ccä } \*Aæ!^A•c [ !^Aa}Aa } [ ]ÈÇ [ |æcä|^A { ^ { [ !^Aæ }äAæ!^A•c [ !^Aa}Aa }ä^, }äc|^A, äc@Ä [ !A, äc@ [ ~cÄ|a }^A ] [ , ^!ÉA V@^AVa { ^A [-AÖæ~A' æ•@^•A, @^}Ac@^!^A@æ•Aa^A}Aa } [ , ^!A-æa!~!^ÉA Ü!^A•Aa } ^Aa~cc [ ]Ac [ A•c [ ]Ac@^AVa { ^A [-AÖæ~A-! [ { A'æ•@a } \*È

If power fails while the unit is in regeneration, the control will save the current valve position before it shuts down. When power is restored, the control will resume the regeneration cycle from the point where power failed. Note that if power fails during a regeneration cycle, the valve will remain in it's current position until power is restored. The valve system should ä}&|^Aaæ||A!^~!^Aa}æ~c^A& [ { ] [ ]^}c•Ac [ A ]!^Ç^}cÄ [ Ç^! ' [ , •A resulting from a power failure during regeneration.

The control will not start a new regeneration cycle without line power. If the valve misses a scheduled regeneration due to a power failure, it will queue a regeneration. Once power is restored, the control will initiate a regeneration cycle the next time that the Time of Day equals the programmed regeneration time. Typically, this means that the valve will regenerate one day after it was originally scheduled. If the treated water output is important and power interruptions are expected, the •^•c^ { A•@ [ ~|Aa^A•^c~ ]A, äc@Aa}Aa }~, &a^}cÄ!^A•!Ç^A&æ }æ&äc^Ac [ A compensate for regeneration delays.

**Caution: Before entering Master Programming, please contact your local professional water dealer.**

bDB104P25dW52e25dek04400477i/TT1 548000300377A004800570 -1.5C003500B4000F00 Tf-35.1804A50TT1 52004800575 Tf-35.05 Td04B004905nshe t

## **MASTER PROGRAMMING MODE**

When the Master Programming Mode is entered, all available option setting displays may be viewed and set as needed. Depending on current option settings, some parameters cannot be viewed or set.

### **Setting the Time of Day**

1. Press and hold either the Up or Down buttons until the programming icon replaces the service icon and the parameter display reads DO.
2. Adjust the displayed time with the Up and Down buttons.
3. When the desired time is set, press the Extra Cycle button to resume normal operation. The unit will also return to normal operation after 5 seconds if no buttons are pressed.



### 5. Tank in Service (Display Code TS)

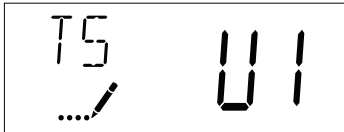
Press the Extra Cycle button. Use this display to set whether tank one or tank two is in service. This option setting is

â^cä, ^âÄ~ÄVÜ+Ä; Äc@Ä~ ] ^!Ä/^cÄ@æ } ä&[ i } ^!Ä [-ÄcÄ•&i^Ä} ÄÄ

This parameter is only available if the number of tanks has been set to 2. There are two possible settings:

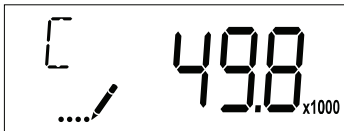
Tank One in Service: U1

## Tank Two in Service: U2



## 6. Unit Capacity (Display Code C)

Press the Extra Cycle button. Use this display to set the Unit  
 system media. Enter the capacity of the media bed in grains  
 if the control type has been set to one of the metered options.  
 Use the Up and Down buttons to adjust the value as needed.



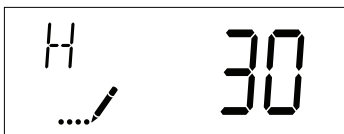
Range: 1-999,900 gallons (100-9,999,000 Liters)

## 7. Feedwater Hardness (Display Code H)

Press the Extra Cycle button. Use this display to set the Feedwater Hardness. Enter the feedwater hardness in grains

[^]A~ ^ jachÇ[] { A~ [A~ ^-c~ ^]A~ ^ • c~ { •ÉA [HFA~ [A~,lc~A~ ^ • c~ { •ÉA V@è~A [ çâ ] >A~ ^ccâ \* Å~ Åââ ^ çâ , âÅâ ^ ÅµP+â } Åc~A~ } ] ^t|A|-ch@æ } ÅÅ

corner of the screen. The feedwater hardness parameter is only available if the control type has been set to one of the metered options. Use the Up and Down buttons to adjust the value as needed.



Range: 1-199 hardness

## 8. Reserve Selection (Display Code RS)

[illegible]

FS	Safety Factor
rc	Fixed Reserve Capacity



### 9. Safety Factor (Display Code SF)

Press the Extra Cycle button. Use this display to set the system capacity will be held as a reserve. Since this value is expressed as a percentage, any change to the unit capacity or feedwater hardness that changes the calculated system capacity will result in a corresponding change to the reserve hand corner of the screen. Use the Up and Down buttons to adjust the value from 0 to 50% as needed.



MASTER PROGRAMMING MODE

12. Regeneration Time

Press the Extra Cycle button. Use this display to set the RT control will initiate a delayed, manually queued, or day override in the upper left hand corner of the screen. Use the Up and Down buttons to adjust the value as needed.



13. Regeneration Cycle Step Times

Press the Extra Cycle button. Use this display to set the Regeneration Cycle Step Times. The different regeneration cycles are listed in sequence based on the valve type selected in the upper left-hand corner of the screen. The abbreviations used as R1, R2, R3, R4, R5, and R6. Each cycle step time can be set from 0 to 199 minutes. Setting a cycle step time to 0 will cause the control to skip that step during regeneration, but keeps the following steps available. Use the Up and Down buttons to adjust the value as needed. Press the Extra Cycle button to accept the current setting and move to the next parameter.

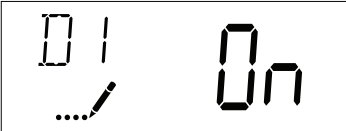
Abbreviation	Cycle Step
BD	Brine Draw
BF	Brine Fill
BW	Backwash
RR	Rapid Rinse
SV	Service



Range: 0-199 minutes

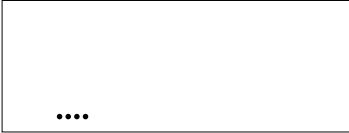
14. Day of Week Settings

Press the Extra Cycle button. Use this display to set the Day of Week settings. The display shows the day of the week in the upper left-hand corner of the display. Set the value to "ON" to schedule a regeneration or "OFF" to skip regeneration for each day. Use the Up and Down buttons to adjust the setting as needed. Press the Extra Cycle button to accept the setting and move to the next day. Note that the control requires at least one day to be set to "ON." If all 7 days are set to "OFF", the unit will return to Day One until one or more days are set to "ON."



15. Current Day (Display Code CD)

Press the Extra Cycle button. Use this display to set the current day of the week. The display shows the current day in the upper left-hand corner of the screen. Use the Up and Down buttons to select from Day 1 through Day 7.





# USER PROGRAMMING MODE

User Programming Mode Options		
Abbreviation	Parameter	Description
DO	Day Override	The timer's day override setting
RT	Regeneration Time	The time of day that the system will regenerate (meter delayed, timeclock, and day-of-week systems)
H	Feed Water Hardness	The hardness of the inlet water - used to calculate system capacity for metered systems
RC or SF	Reserve Capacity	V@^Á, ¢^áÁ!^•^!ç^!&æ]æ&äc^
CD	Current Day	The current day of week

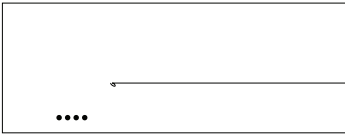
**NOTE: Some items may not be shown depending on timer configuration. The timer will discard any changes and exit User Mode if any button is not pressed for sixty seconds.**

## User Programming Mode Steps

1. Ú!^••Ác@^ÁW]Áæ}áÁÖ[ , }Áá~cc[ }•Á~[!Á, ç^Á•^&[ }á•Á, @á|ÁÁ}Á service, and the time of day is NOT set to 12:01 PM.
2. Use this display to adjust the Day Override. This option •^ccá} \*Áá•Ááá^}cá, ^ááà^Á%ÖU+Áá}Ác@^Á~ ] ] ^!Á|^-cÁ@æ}áÁ&[!} ^!Á[-Á the screen.



3. Press the Extra Cycle button. Use this display to adjust the Ü^\*^}^!æcá[ }ÁVá { ^EÁV@á•Á[ ]cá[ }Á•^ccá} \*Áá•Ááá^}cá, ^ááà^Á%ÜV+Á in the upper left hand corner of the screen.



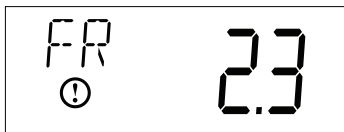
## DIAGNOSTIC PROGRAMMING MODE

Diagnostic Programming Mode Options		
Abbreviation	Parameter	Description
FR	Flow Rate	Displays the current flow rate
PF	Peak Flow Rate	Displays the peak flow rate measured since the last regeneration
HR	Hours in Service	Displays the total hours that the unit has been in service
VU	Volume Used	Displays the total volume of water treated by the unit
RC	Reserve Capacity	Displays the system's reserve capacity calculated from the system capacity, feedwater hardness, and safety factor
SV	Software Version	Displays the software version installed on the controller

**NOTE:** Some items may not be shown depending on timer configuration. The timer will exit Diagnostic Mode after 60 seconds if no buttons are pressed. Press the Extra Cycle button to exit Diagnostic Mode at any time.

### Diagnostic Programming Mode Steps

1. Press the Up button. Use this display to view the current Flow Rate. This option setting is shown in the upper left hand corner of the screen.
2. Press the Up button. Use this display to view the Peak Flow Rate since the last regeneration cycle. This option setting is shown in the upper left hand corner of the screen.



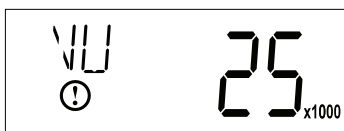
3. Press the Up button. Use this display to view the Hours in Service since the last regeneration cycle. This option setting is shown in the upper left hand corner of the screen.



4. Press the Up button. Use this display to view the Volume Used since the last regeneration cycle. This option setting is shown in the upper left hand corner of the screen.



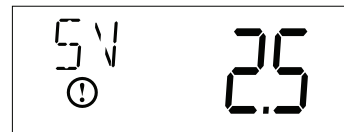
5. Press the Up button. Use this display to view the Reserve Capacity. This option setting is shown in the upper left hand corner of the screen.



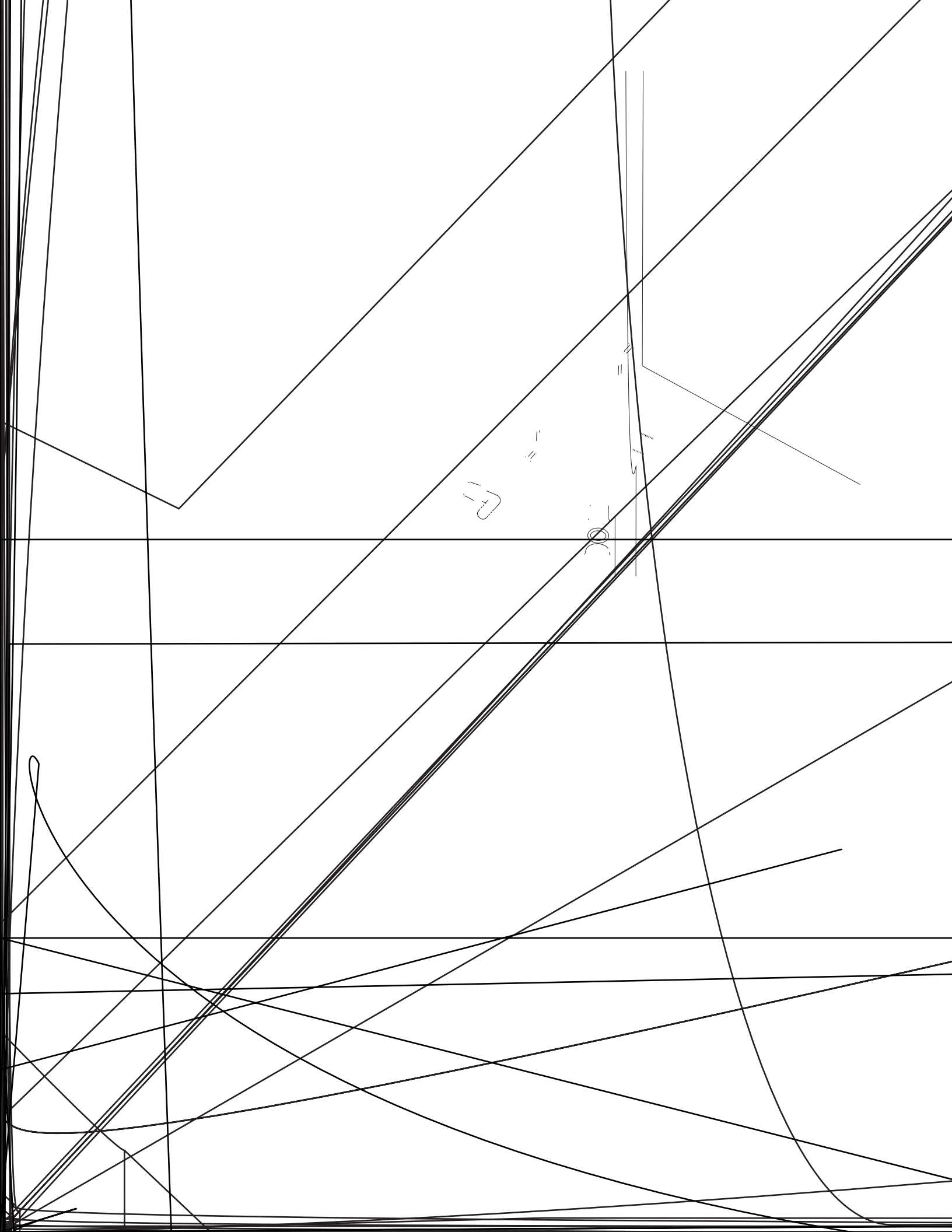
6. Press the Up button. Use this display to view the Software Version. This option setting is shown in the upper left hand corner of the screen.



7. Press the Up button. Use this display to view the Software Version. This option setting is shown in the upper left hand corner of the screen.

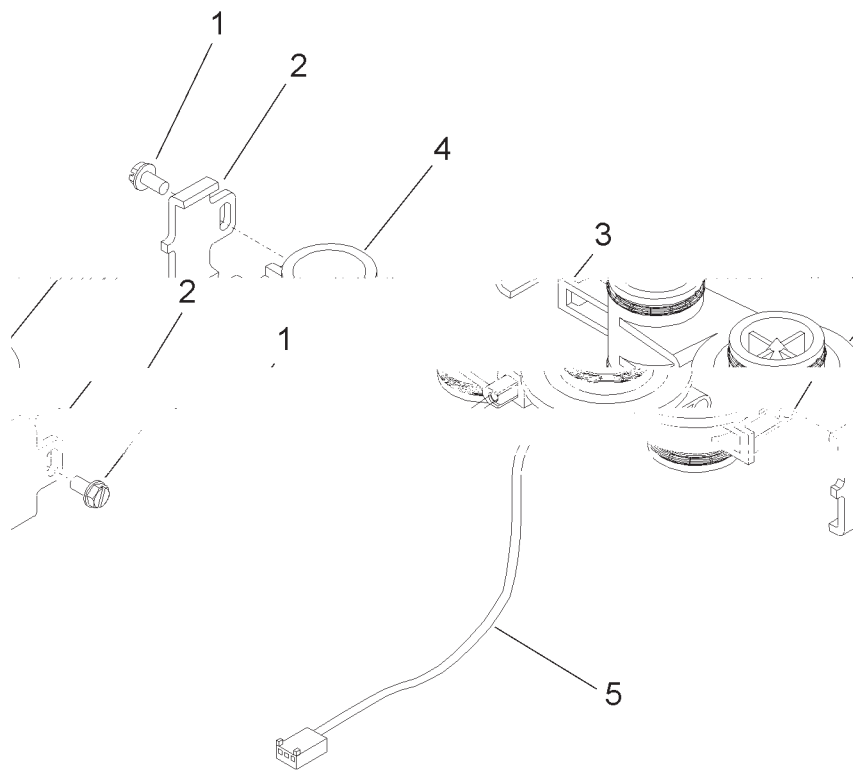


8. Press the Extra Cycle button to end Diagnostic Programming Mode.





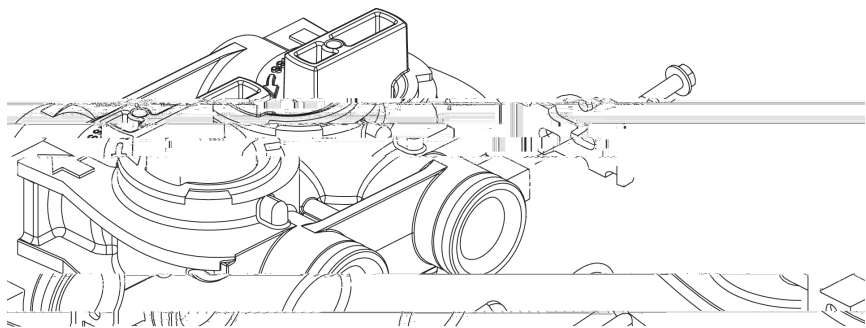
3/4" TURBINE METER ASSEMBLY



60626 Assy Rev A

Item No.	QTY	Part No.	Description
1.....	2 .....	13314.....	Screw, Hex Washer, 8-18 x 5/8
2.....	2 .....	19569.....	Clip, Flow Meter
3.....	1 .....	19797.....	Meter Body Assembly, 3/4" Turbine
4.....	4 .....	13305.....	O-ring, 119
5.....	1 .....	19791-01.....	Harness Assembly, Flow Meter
6.....	1 .....	14613.....	Flow Straightener (not shown)

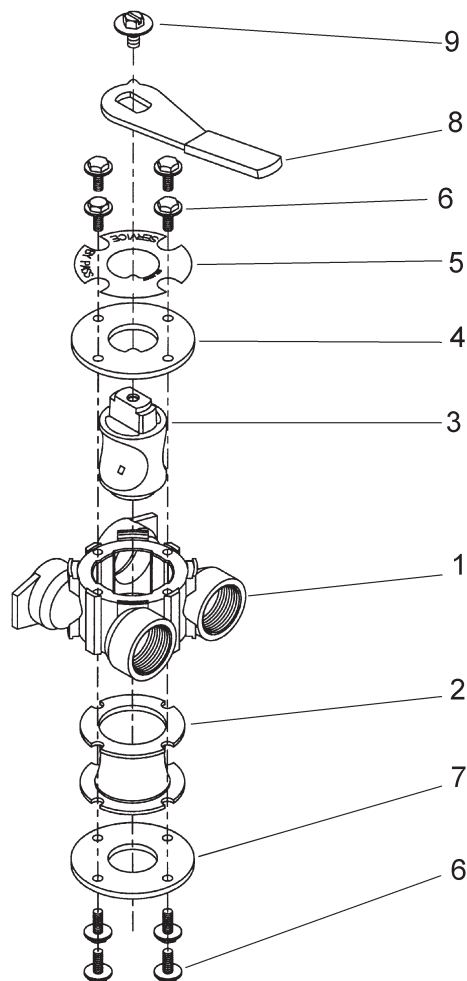
**BYPASS VALVE ASSEMBLY (PLASTIC)**



60049 Rev G

Item No.	QTY	Part No.	Description
1.....	2 .....	13305.....	O-ring, -119
2.....	2 .....	13255.....	Clip, Mounting
3.....	2 .....	13314.....	Screw, Hex Washer Head, 8-18 x 5/8
4A .....	1 .....	18706.....	Yoke, Plastic, 1" NPT
	1 .....	18706-02.....	Yoke, Plastic, 3/4" NPT
4B .....	1 .....	13708.....	Yoke, Brass, 3/4" NPT
	1 .....	13708NP .....	Yoke, 3/4" NPT Nickel Plated
	1 .....	13398.....	Yoke, Brass, 1" NPT
	1 .....	13398NP .....	Yoke, 1" NPT Nickel Plated
	1 .....	40636.....	Yoke, 1-1/4" NPT
	1 .....	40636-49.....	Yoke, 1-1/4" Sweat

**BYPASS VALVE ASSEMBLY (METAL)**



60040SS Rev R  
60041SS Rev T

Item No.	QTY	Part No.	Description
1.....	1 .....	17290.....	Bypass Valve Body, 3/4"
	1 .....	17290NP .....	Bypass Valve Body, 3/4" Nickel Plated
	1 .....	13399.....	Bypass Valve Body, 1"
	1 .....	13399NP .....	Bypass Valve Body, 1", Nickel Plated
2.....	1 .....	11726 .....	Seal, Bypass
3.....	1 .....	11972 .....	Plug, Bypass
4.....	1 .....	11978 .....	Side Cover
5.....	1 .....	13604-01.....	Label
6.....	8 .....	15727 .....	Screw
7.....	1 .....	11986 .....	Side Cover
8.....	1 .....	11979 .....	Lever, Bypass
9.....	1 .....	11989 .....	Screw, Hex Head, 1/4-14

2300 SAFETY BRINE VALVE



60027 Rev D

Item No.	QTY	Part No.	Description
1.....	1 .....	11942 .....	Brine Valve Body 1/4" NPT
2.....	1 .....	10138 .....	Ball, 3/8"
3.....	1 .....	11566 .....	Bull Stop
4.....	1 .....	10328 .....	Elbow, 1/4" x 1/4" T
5.....	2 .....	10332 .....	Insert, 3/8"
6.....	2 .....	10330 .....	Sleeve, 3/8"
7.....	2 .....	10329 .....	Tube Nut, 3/8"
8.....	1 .....	10186 .....	Nut, Hex, 10-32, Nylon
9.....	1 .....	60002 .....	#500 Air Check
10.....	1 .....	10149 .....	Float Rod, 30"
11 .....	1 .....	10700 .....	Float Assembly, White
12.....	4 .....	10150 .....	Grommet



## 2310 SAFETY BRINE VALVE



Item No.	QTY	Part No.	Description
1.....	1 .....	19645.....	Safety Brine Valve Body
2.....	1 .....	19803.....	Safety Brine Valve Arm Assembly
3.....	1 .....	19804.....	Stud, 10-24
4.....	1 .....	19805.....	Nut, 10-24
5.....	1 .....	19652-01.....	Poppet and Seal
6.....	1 .....	19649.....	Flow Dispenser
7.....	1 .....	11183 .....	O-ring, 017
8.....	1 .....	19647 .....	Elbow, Safety Brine Valve
9.....	2 .....	19625.....	Nut Assembly, 3/8
10.....	1 .....	18312.....	Retaining Clip
11.....	1 .....	60014.....	Safety Brine Valve, 2310 (includes items 1-10)
12.....	2 .....	10150.....	Grommet (included with item 13)
13.....	1 .....	60068-30.....	Float Assembly, 2310, w/30" Rod
14.....	1 .....	60002-34.....	Air Check, #500, 34" long

## TROUBLESHOOTING

Problem	Cause	Correction
Water conditioner fails to regenerate.	Electrical service to unit has been interrupted	Assure permanent electrical service (check fuse, plug, pull chain, or switch)
	Timer is defective.	Replace timer.
	Power failure.	Reset time of day.
Hard water.	By-pass valve is open.	Close by-pass valve.
	No salt is in brine tank.	Add salt to brine tank and maintain salt level above water level.
	Injector screen plugged.	Clean injector screen.
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	Hot water tank hardness.	Û ^ ] ^ æ c Å Å ' ~ • @ ä } * • Å [ - Å c @ ^ Å @ [ c Å, æ c ^ ! Å cæ } \ Å ä • Å required.
	Leak at distributor tube.	Make sure distributor tube is not cracked. Check O-ring and tube pilot.
	Internal valve leak.	Replace seals and spacers and/or piston.
Unit used too much salt.	Improper salt setting.	Check salt usage and salt setting.
	Excessive water in brine tank.	See "Excessive water in brine tank".
Loss of water pressure.	Iron buildup in line to water conditioner.	Clean line to water conditioner.
	Iron buildup in water conditioner.	Clean control and add mineral cleaner to mineral bed. Increase frequency of regeneration.
	Inlet of control plugged due to foreign material broken loose from pipes by recent work done on plumbing system.	Remove piston and clean control.
Loss of mineral through drain line.	Air in water system.	Assure that well system has proper air eliminator control. Check for dry well condition.
	Q { ] ! [ ] ^ ! ~ Å • ä : ^ ä Å ä ! æ ä } Å   ä } ^ Å ' [ , Å & [ ] c ! [   È	Check for proper drain rate.
Iron in conditioned water.	Fouled mineral bed.	Ô @ ^ & \ Å à æ & \ , æ • @ È Å à ! ä } ^ Å à ! æ , È Å æ } ä Å à ! ä } ^ Å cæ } \ Å,    È Å Increase frequency of regeneration. Increase backwash time.
Excessive water in brine tank.	Ú   ~ * * ^ ä Å à ! æ ä } Å   ä } ^ Å ' [ , Å & [ ] c ! [   È	Ô   ^ æ } Å ' [ , Å & [ ] c ! [   È
	Plugged injector system.	Clean injector and screen.
	Timer not cycling.	Replace timer.
	Foreign material in brine valve.	Replace brine valve seat and clean valve.
	Ø [ ! ^ ä * } Å { æ c ^ ! æ   Å ä } Å à ! ä } ^ Å   ä } ^ Å ' [ , Å & [ ] c ! [   È	Ô   ^ æ } Å à ! ä } ^ Å   ä } ^ Å ' [ , Å & [ ] c ! [   È
Softener fails to draw brine.	Ö ! æ ä } Å   ä } ^ Å ' [ , Å & [ ] c ! [   Å ä • Å ] ~ * * ^ ä È	Ô   ^ æ } Å à ! æ ä } Å   ä } ^ Å ' [ , Å & [ ] c ! [   È
	Injector is plugged.	Clean injector
	Injector screen plugged.	Clean screen.
	Line pressure is too low.	Increase line pressure to 20 psi
	Internal control leak	Change seals, spacers, and piston assembly.
	Service adapter did not cycle.	Check drive motor and switches.
Control cycles continuously.	Misadjusted, broken, or shorted switch.	Determine if switch or timer is faulty and replace it, or replace complete power head.
Ö ! æ ä } Å ' [ , • Å & [ ] c ä } ~ [ ~ •   È	Valve is not programming correctly.	Check timer program and positioning of control. Replace power head assembly if not positioning properly.
	Foreign material in control.	Remove power head assembly and inspect bore. Remove foreign material and check control in various regeneration positions.
	Internal control leak.	Replace seals and piston assembly.

# TROUBLESHOOTING

## Error Codes

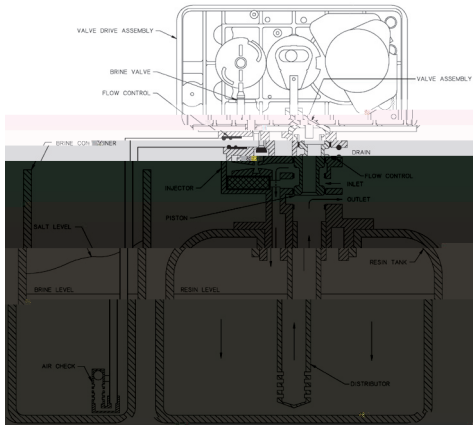
**NOTE:** Error codes appear on the In Service display.

Error Code	Error Type	Cause	Reset and Recovery
0	Cam Sense Error	The valve drive took longer than 6 minutes to advance to the next regeneration position	<p>Unplug the unit and examine the powerhead. Verify that all cam switches are connected to the circuit board and functioning properly. Verify that the motor and drive train components are in good condition and assembled properly. Check the valve and verify that the piston travels freely. Replace/reassemble the various components as necessary.</p> <p>Plug the unit back in and observe its behavior. The unit should cycle to the next valve position and stop. If the error re-occurs, unplug the unit and contact technical support.</p>
1	Cycle Step Error	The control experienced an unexpected cycle input	<p>Unplug the unit and examine the powerhead. Verify that all cam switches are connected to the circuit board and functioning properly. Enter Master Programming mode and verify that the valve type and system type are set correctly with regard to the unit itself.</p> <p>Step the unit through a manual regeneration and verify that it functions correctly. If the error re-occurs unplug the unit and contact technical support.</p>
2	Regen Failure	The system has not regenerated for more than 99 days (or 7 days if the Control Type has been set to Day-of-Week)	<p>Perform a Manual Regeneration to reset the error code.</p> <p>Q-!c@^!^•c^ { !â•A { ^c^!^âÉ!Ç^!â~^!c@æc!âc!â•A { ^æ•~!â} *!^' [ , !â~!â!~ } }!â} *!^!Ç!â^!â , æc^!âæ}!â! , æc&amp;@!â} *!^~ [ !!c@^!â' [ , !â} !â&amp;æc [ !!^ [ ] !!c@^!â!â• [ !æ~É!Q-!c@^!â~ } !âc!â [ ^!â• [ !c! { ^æ•~!^!^' [ , É!Ç^!â~^!c@æc!c@^!â { ^c^!â&amp;æ!â!â•!â&amp; [ ] ^!c^!â! ! [ ] ^!^!^!æ}!âc@æc!c@^!â meter is functioning properly.</p> <p>Ò}c^!âæ!Tæ•c^!â!Ü! [ *!æ { {!â} *!^T [ !â^!æ}!â!Ç^!â~^!c@æc!c@^!â~ } !âc!â•!â&amp; [ ] , *~!^!â! ! [ ] ^!^!^!É!Ç•!âæ [ ] ! [ ] !!æc^!â~ [ !!c@^!âÇæ!Ç^!â&amp; [ ] , *~!æc! [ ] É!â&amp;@^!â&amp;!c@æc!c@^!â&amp; [ ] !!^!â&amp;c!â system capacity has been selected, that the day override is set properly, æ}!âc@æc! { ^c^!â!â!â!â}c!â , ^!â!â [ !!^!â&amp;c!^!âQ-!c@^!â~ } !âc!â•!â&amp; [ ] , *~!^!â!æ•!âæ!Öæ^É [-É Week system, verify that at least one day is set ON. Correct the settings as necessary.</p>
3	Memory Error	Control board memory failure	<p>Ú!^!- [ ! { !â!Tæ•c^!â!Ü^•^!c!æ}!â!^!â&amp; [ ] , *~!^!c@^!â!^•c^ { !Ç!âæ!Tæ•c^!â!Ü! [ *!æ { {!â} *!^T [ !â^!É!Ç•c^!â!^!â&amp; [ ] , *~!â} *!c@^!â!^•c^ { É!â•c^ [ !c@^!âÇæ!Ç^!âc@! [ ] ~*!âæ! { æ}~æ!â regeneration. If the error re-occurs unplug the unit and contact technical support.</p>
UD	Upper Drive Sync	Power failure install programming change	Valve will automatically recover.

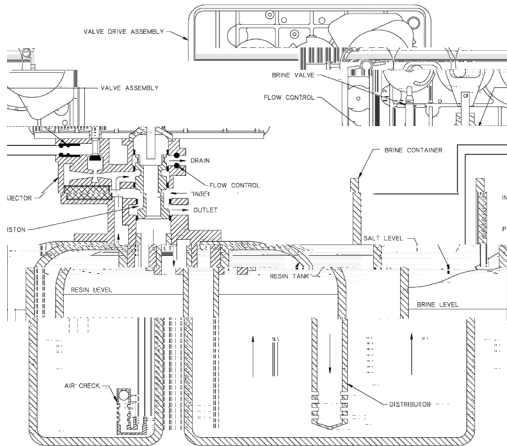
# WATER CONDITIONER FLOW DIAGRAMS

Single Backwash Positions Black Cycle Cam (Part Number 17438)	Double Backwash Positions Blue Cycle Cam (Part Number 40609)
Service Position	Service Position
1. Backwash Position	1. First Backwash Position
2. Brine/Slow Rinse Positon	2. Brine/Slow Rinse Positon
3. Rapid Rinse Position	3. Second Backwash Position
4. Brine Tank Fill Position	4. Rapid Rinse Position
Service Postion	5. Brine Tank Fill Position
	Service Postion

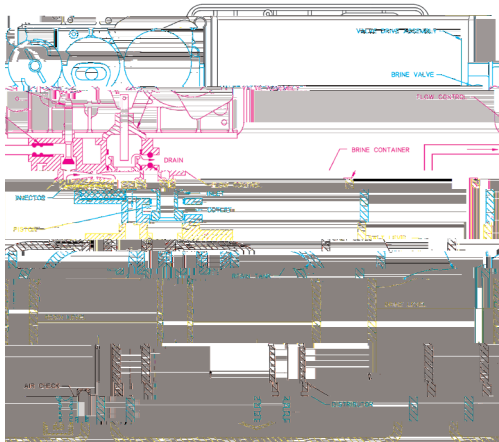
Service Position



Backwash Position

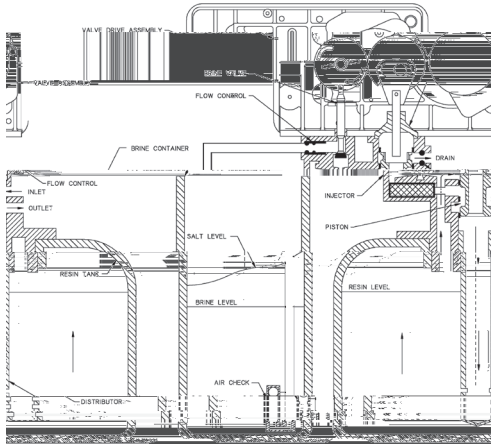


Brine/Slow Rinse Position

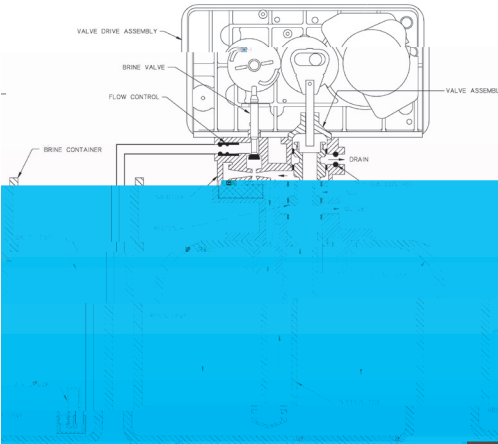


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Second Backwash Position (Double Backwash Units Only)



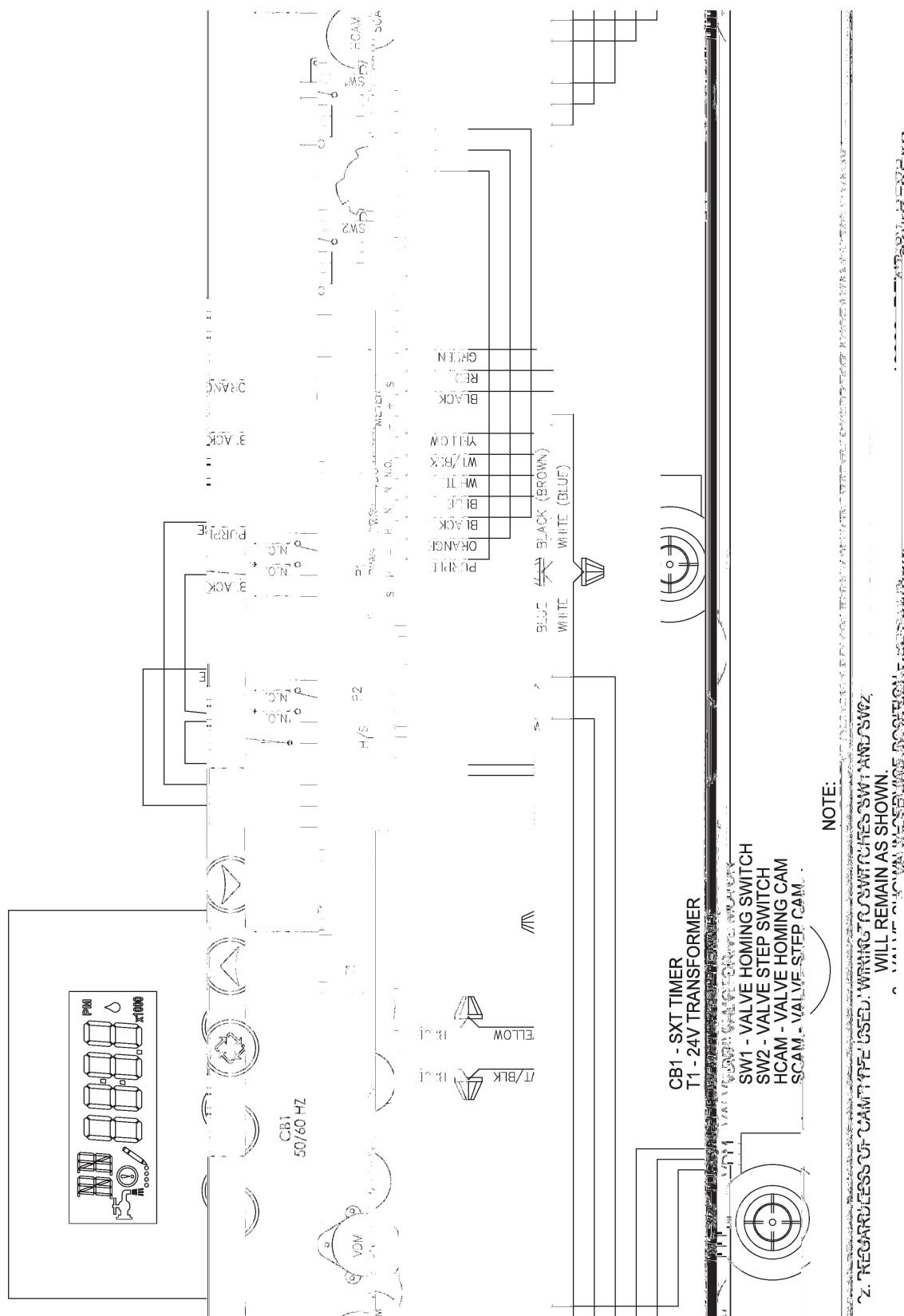
Rapid Rinse



Brine Tank Fill Position



## WIRING DIAGRAM



# SERVICE INSTRUCTIONS

## Replacing Brine Valve, Injectors and Screen

1. Turn off water supply to conditioner:  
If the conditioner installation has a "three valve" bypass  
the valves at the conditioner inlet and outlet.  
If the conditioner has an integral bypass valve, put it in the Bypass position.  
If there is only a shut-off valve near the conditioner inlet, close it.
2. Relieve water pressure in the conditioner by stepping the control into the Backwash position momentarily. Return the control to the In Service position.
3. Unplug electrical cord from outlet.
4. Disconnect brine tube and drain line connections at the injector body.
5. Remove the two injector body mounting screws. The injector and brine module can now be removed from the control valve. Remove and discard brine body O-rings.

## Brine Valve Replacement

1. Pull brine valve from injector body. Also remove and discard O-ring at bottom of brine valve hole.
2. Apply silicone lubricant to new O-ring and reinstall at bottom of brine valve hole.
3. Apply silicone lubricant to O-ring on new valve assembly and press into brine valve hole. Be sure shoulder on

## Injectors/Screen Replacement

1. Remove injector cap and screen, discard O-ring. Unscrew injector nozzle and throat from injector body.
2. Screw in new injector throat and nozzle, be sure they are sealed tightly. Install a new screen.
3. Apply silicone lubricant to new O-ring and install around oval extension on injector cap.
4. Apply silicone lubricant to three new O-rings and install over three bosses on injector body.
5. Insert screws thorough injector cap and injector. Place this assembly thorough hole in timer housing and into mating holes in the valve body. Tighten screws.
6. Reconnect brine tube and drain line.
7. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner  
**NOTE: Be sure to shut off any bypass line.**
8. Check for leaks at all seal areas. Check drain seal with the control in the Backwash position.
9. Plug electrical cord into outlet.
10. Set Time Of Day and cycle the control valve manually to assure proper function. Make sure control valve is returned to the In Service position.
11. Be sure there is enough salt in the brine tank.
12. Start regeneration cycle manually if water is hard.

## Timer Replacement

To replace timer refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove the control valve back cover. Remove the control valve front cover. Disconnect the meter dome signal wire from the front cover and feed it back through the control.
2. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly then lifts off easily.
3. Put new timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke.
4. Replace timer mounting screws. Replace screw and washer at drive yoke. Replace meter signal wire.
5. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.  
**NOTE: Be sure to shut off any bypass line.**
6. Replace the control valve back cover.
7. Follow Injectors/Screen Replacement, steps 9–12.

## Piston Assembly Replacement

To replace piston assembly refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove the control valve back cover. Remove the control valve front cover. Disconnect the meter dome signal wire from the front cover and feed it back through the control.
2. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly will now lift off easily. Remove end plug retainer plate.
3. Pull upward on end of piston yoke until assembly is out of valve.
4. Inspect the inside of the valve to make sure that all spacers and seals are in place, and that there is no foreign matter that would interfere with the valve operation.
5. Take new piston assembly as furnished and push piston into valve by means of the end plug. Twist yoke carefully in a clockwise direction to properly align it with drive gear. Replace end plug retainer plate.
6. Place timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke.
7. Replace timer mounting screws. Replace screw and washer at drive yoke.
8. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner  
**NOTE: Be sure to shut off any bypass line.**
9. Replace the control valve back cover.
10. Follow Injectors/Screen Replacement, steps 9–12.

## SERVICE INSTRUCTIONS

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### Seal and Spacer Replacement

To replace seals and spacers, refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove the control valve back cover. Remove the control valve front cover. Disconnect the meter dome signal wire from the front cover and feed it back through the control.
2. Remove screw and washer at drive yoke. Remove timer mounting screws. The entire timer assembly will now lift off easily. Remove end plug retainer plate.
3. Pull upward on end of piston rod yoke until assembly is out of valve. Remove and replace seals and spacers.
4. Take piston assembly and push piston into valve by means of the end plug. Twist yoke carefully in a clockwise direction to properly align it with drive gear. Replace end plug retainer plate.
5. Place timer on top of valve. Be sure drive pin on main gear engages slot in drive yoke.
6. Replace timer mounting screws. Replace screw and washer at drive yoke.
7. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.

**NOTE: Be sure to shut off any bypass line.**

8. Replace the control valve back cover.
9. Follow Injectors/Screen Replacement, steps 9–12.

### Meter Replacement

To replace meter refer to Replacing Brine Valve, Injectors and Screen, steps 1–3.

1. Remove two screws and clips at bypass valve or yoke. Pull resin tank away from plumbing connections.
2. Pull meter module out of control valve.
3. Remove signal wire from meter module, (snap tab on end opposite wire cable).
4. Apply silicone lubricant to four new O-rings and assemble to four ports on new meter module.
5. Install signal wire into new meter module.
6. Assemble meter to control valve. Note, meter portion of module must be assembled at valve outlet.
7. Push resin tank back to the plumbing connections and engage meter ports with bypass valve or yoke.
8. Attach two clips and screws at bypass valve or yoke. Be
9. Return bypass or inlet valve to normal In Service position. Water pressure automatically builds in the conditioner.

**NOTE: Be sure to shut off any bypass line.**

10. Check for leaks at all seal areas.
11. Follow Injectors/Screen Replacement, steps 9–12.

## SERVICE ASSEMBLIES

### Air Check

60002-34 .....Air Check #500 34"

### Meter

60626.....4

### Brine Line Flow Controls

60022-12 .....BLFC .125 gpm

60022-25 .....BLFC .25 gpm

60022-50 .....BLFC .50 gpm

60022-100 .....BLFC 1.0 gpm

### Brine Line Flow Control Washers

17307.....Washer Flow .125 gpm

12094.....Washer Flow .25 gpm

12095.....Washer Flow .50 gpm

12097.....Washer Flow 1.0 gpm

### Brine Valve Assembly

60032.....Brine Valve

### Bypasses

60040.....Bypass, 3/4", Brass

60040NP.....Bypass, 3/4", Nickel

60041.....Bypass, 1", Brass

60041NP.....Bypass, 1", Nickel

60049.....Bypass, Plastic, 3/4"

### Drain Line Flow Control Washers

19151.....Washer Flow 1.0 gpm

12085.....Washer Flow 1.2 gpm

12086.....Washer Flow 1.5 gpm

12087.....Washer Flow 2.0 gpm

12088.....Washer Flow 2.4 gpm

12089.....Washer Flow 3.0 gpm

12090.....Washer Flow 3.5 gpm

12091.....Washer Flow 4.0 gpm

12092.....Washer Flow 5.0 gpm

### Floats

60068-30 .....Float Assy 2310 w/30" Rod

60028-30 .....Float Assy 2300 30" White

### Front Panels

61672-0201 .....  
Square, Black

61673-0201 .....  
Curved, Black

### Injector

.....Injector, Module Assembly (Specify  
Injector Number, DLFC Size, BLFC  
Size)

Injector	#	DLFC	#	BLFC	#
Red #0	00	Blank	0	Blank	0
White #1	01	1.2	1	0.25	1
Blue #2	02	1.5	2	0.50	2
Yellow #3	03	2.0	3	1.00	3
Green #4	04	2.4	4		
		3.0	5		
		3.5	6		
		4.0	7		
		5.0	8		
		7.0	9		